

LLETY CEIRO

Group Accommodation

Peggy Lane, Llandre, Bow Street, Ceredigion, SY24 5AB

Booking Terms and Conditions

Llety Ceiro

1 THE CONTRACT for a short-term holiday rental will be between the Llety Ceiro Owners (referred to as “us” or “we”) and the person making the booking and all members of the holiday party (referred to as “you” or “your”) in the following booking conditions. UK law will govern the Contract. The contract of hire is not effective until we have processed the deposit. The contract will be subject to these booking conditions, and must be complied with. The party leader must be at least 18 years of age at the time of booking and prior to arrival we must be provided with a list containing the names and ages of all guests.

2 PAYMENT: Bookings are CONFIRMED on receipt the deposit of 50% of the holiday cost. The deposit must be paid within 5 days of booking being placed. The balance of the rental will be due for payment TWO WEEKS prior to the holiday commencement date and we reserve the right to cancel a holiday where payment has not been received 2 week before the commencement date. If the booking is made within 2 calendar months of the holiday start date the full rental will be required. If the booking is made within 14 days of the arrival date, full payment must be received within 24 hours of placing the booking. No entry to properties will be allowed without payment, in full, being cleared beforehand. Once you have a confirmed booking, (for clarity when you have paid the deposit), you are responsible for the full rental cost even if you subsequently cancel.

3 CANCELLATION: Cancellations must be immediately notified to us by phone and email and once received in writing we will confirm the cancellation request. If we are able to re-let your booking, we will refund you the final letting price (which may be less than you paid) less an administration fee. If we are unable to re-let there will be no refund under any circumstances, and you will still be responsible for the full rental cost, with exception to a pandemic where guests can forward the booking to another date or refund the fees.

4 CANCELLATION INSURANCE: Cancellation Insurance is not compulsory, but we strongly recommend such insurance to protect against the cancellation penalty.

5 CIRCUMSTANCES BEYOND THE CONTROL OF THE OWNER (FORCE MAJEURE): If for any reason we have to cancel your booking in advance due to circumstances beyond our control for example fire, flood, exceptional weather conditions, epidemics, destruction/damage to the property (“force majeure”) you will be refunded the full amount of the booking. If we have to terminate your holiday early for the above reasons you will be refunded part of the booking fee based on the time remaining of the booking. No additional compensation, expenses or costs will be payable.

LLETY CEIRO

Group Accommodation

Peggy Lane, Llandre, Bow Street, Ceredigion, SY24 5AB

6. PERIOD OF HIRE: You should not arrive before 4pm on the commencement date and leave by 10am on the day of departure. Failure to do so may result in you being charged a further day's rental. You must not use the property except for the purpose of a holiday during the holiday period, and not for any other purpose or longer period. The agreement to stay in the property for the holiday period, does not create the relationship of Landlord and Tenant between the parties. You shall not be entitled to a new tenancy, or to any assured short hold or assured tenancy or any statutory protection under the Housing Act 1988 or other statutory security of tenure now or at the end of the Holiday Period.

7. NUMBER OF PERSONS USING THE PROPERTY: Under no circumstances may more than the maximum number of 24 without prior arrangement. We reserve the right to refuse admittance if this condition is not observed. Any persons other than members of your party must not use the facilities at Llety Ceiro.

8.LIABILITY: Llety Ceiro, its employees and representatives shall not be liable to you or your party for loss or damage to property howsoever arising. You must take all necessary steps to safeguard yourselves and your property.

9.CARE OF THE PROPERTY: You are responsible for the property and are expected to take all reasonable care of its furniture, pictures, fittings and effects, in or on the property. You must leave them in the same state of repair, and in a reasonable clean and tidy condition at the end of the rental period. You must not use the properties for any dangerous, offensive, noxious, noisy, immoral activities or carry on there any act that may be a nuisance or annoyance to the owner or other neighbouring properties. Smoking is not allowed in any of the properties.

9.DAMAGES & BREAKAGES: You are legally bound to reimburse us for replacement, repair or extra cleaning costs on demand. A bond of £400 must be paid before arrival.

10.WIFI: Wi-Fi is provided for the guest's reasonable use. The guest agrees to reasonable and lawful usage of this service.

11.RIGHT OF ENTRY: We shall be allowed the right of entry to the property at all reasonable times for purposes of inspection or to carry out any necessary repairs or maintenance.

12. COMPLAINTS: Every effort has been made to ensure that you have an enjoyable stay. However, if you have any problem or cause for complaint, it is essential that you contact us immediately to give us the chance to resolve it. We value your custom and want you to return.